

**The Corporation of the County of Lambton
Municipal Performance Measurement Program (MPMP)**

For the year ending December 31

| | Performance Measure | Objective | 2013 Measure | 2012 Measure | 2011 Measure |
|---------------------------|--|---|--------------|--------------|--------------|
| General Government | | | | | |
| 1.1a | Operating costs for governance and corporate management as a percentage of total municipal operating costs | Efficient municipal government | 0.90% | 0.90% | 0.90% |
| 1.1b | Total costs for governance and corporate mgmt as a percentage of total municipal costs | | | | |
| Roadways | | | | | |
| 2.1a | Operating costs for paved (hard top) roads per lane kilometre | Efficient maintenance of paved roads | \$688.67 | \$1,167.54 | \$647.64 |
| 2.1b | Total costs for paved (hard top) roads per lane kilometre | | | | |
| 2.2a | Operating costs for unpaved (loose top) roads per lane kilometre | Efficient maintenance of unpaved roads | \$3,282.02 | \$2,571.80 | \$3,257.44 |
| 2.2b | Total costs for unpaved (loose top) roads per lane kilometre | | | | |
| 2.3a | Operating costs for bridges & culverts per square metre of surface area | Efficient mainenance of bridges & culverts | \$4.72 | \$6.18 | \$4.79 |
| 2.3b | Total costs for bridges & culverts per square metre of surface area | | | | |
| 2.4a | Operating costs for winter control maintenance of roadways per lane kilometre | Efficiency in winter road maintenance services | \$1,994.81 | \$1,345.92 | \$1,649.45 |
| 2.4b | Total costs for winter control maintenance of roadways per lane kilometre | | | | |
| 2.5 | Percentage of paved lane kilometres where the condition is rated good to very good | Provide a paved road system that has a pavement condition that meets municipal objectives | 65.70% | 65.70% | 56.90% |
| 2.6 | Percentage of bridges & culverts where the condition is rated good to very good | Provide bridges & culverts that have a condition that meets municipal objectives | 80.10% | 79.00% | 82.80% |
| 2.7 | Percentage of winter event responses that met or exceeded locally determined road maintenance standards | Effective winter storm event response | 100.00% | 100.00% | 100.00% |

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|--------------------|--|---|--------------|--------------|--------------|
| Solid Waste | | | | | |
| 3.1a | Operating costs for garbage disposal per tonne | Efficient disposal of garbage | 49.63 | 53.15 | \$36.38 |
| 3.1b | Total costs for garbage disposal per tonne | | 49.98 | 53.51 | \$36.69 |
| 3.2 | Total number of solid waste management sites owned by municipality with a Ministry of Environment Certificate of Approval | Count of municipal owned waste management sites | 6 | 6 | 6 |
| 3.3 | Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipality owned solid waste management facility | Effective remediation of compliance order | | | |
| | Brooke Landfill Site | | 0 | 0 | 0 |
| | Grand Bend Landfill Site | | 0 | 0 | 0 |
| | Sarnia Landfill Site | | 0 | 0 | 0 |
| | Sombra Landfill Site | | 0 | 0 | 0 |
| | Dawn Landfill Site Moore Landfill Site | | 0 0 | 0 0 | 0 0 |
| Library | | | | | |
| 4.1a | Operating costs for library services per person | Efficient operation of libraries | \$43.57 | \$41.68 | \$37.67 |
| 4.1b | Total costs for library services per person | | \$49.37 | \$46.46 | \$43.70 |
| 4.2a | Operating costs for library services per use | Efficient operation of libraries | \$2.08 | \$2.15 | \$2.17 |
| 4.2b | Total costs for library services per use | | \$2.35 | \$2.40 | \$2.52 |
| 4.3 | Library uses per person | Libraries serve need of residents | 20.98 | 19.342 | 17.375 |
| 4.4 | Electronic library uses as a percentage of total library uses | Access type to library services | 27.20% | 24.80% | 16.50% |
| 4.5 | Non-electronic library uses as a percentage of total library uses | Access type to library services | 72.80% | 75.20% | 83.50% |

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|----------------------------------|--|---|--------------|--------------|--------------|
| Building & Inspection | | | | | |
| 5.1a | Operating costs for building permits and inspection per \$1,000 construction activity | Efficient issuing of permits | \$4.48 | \$6.10 | \$4.37 |
| 5.1b | Total costs for building permits and inspection services per \$1,000 construction activity | | \$4.48 | \$6.10 | \$4.37 |
| 5.2 | Median number of working days to review and issue a building permit for: | Effective building permit issuance response | | | |
| | Houses (not exceeding 3 storeys/600 sq m) | | 2 | 2 | 3 |
| | Small Buildings (small commercial/industrial) | | 2 | 2 | 4 |
| | Large Buildings | | 2 | 2 | 4 |
| | Complex Buildings | | 2 | 1 | 10 |
| 5.3a | Number of accepted complete applications | Effective monitoring of building permits submitted and accepted, by category. | | | |
| | Houses (not exceeding 3 storeys/600 sq m) | | 77 | N/A | N/A |
| | Small Buildings (small commercial/industrial) | | 63 | N/A | N/A |
| | Large Buildings | | 12 | N/A | N/A |
| | Complex Buildings | 1 | N/A | N/A | |
| 5.3b | Number of accepted incomplete applications | Effective monitoring of building permits submitted and not accepted as complete, by category. | | | |
| | Houses (not exceeding 3 storeys/600 sq m) | | 195 | N/A | N/A |
| | Small Buildings (small commercial/industrial) | | 167 | N/A | N/A |
| | Large Buildings | | 39 | N/A | N/A |
| | Complex Buildings | 0 | N/A | N/A | |

NOTES

- 1 Some of the MPMP data is not applicable or not available as indicated by N/A
- 2 Operating costs for municipal services include salaries, wages, benefits, materials, contracted services, rents, financial expenses, external transfers and internal allocations between service areas.
- 3 Total costs include operating costs plus interest on long term debt and amortization of tangible capital assets.
- 4 Commencing in 2009, municipalities in Ontario and Canada adopted the Canadian Institute of Chartered Accountants (CICA) Public Sector Accounting Board (PSAB) Handbook Sections 1000, 1100, 1200 and 3150. The changes include:
 - tangible capital assets are reported on the balance sheet or statement of financial position
 - amortization expenses of tangible capital assets are reported in total cost of municipal services
 - operating costs include expenses on some projects in the capital budget that were not capitalized as tangible capital assets and therefore were included in operating costs