

**The Corporation of the County of Lambton
Municipal Performance Measurement Program (MPMP)**

For the year ending December 31

	Performance Measure	Objective	2016 Measure	2015 Measure	2014 Measure
General Government					
1.1a	Operating costs for governance and corporate management as a percentage of total municipal operating costs	Efficient municipal government	0.99%	0.99%	0.98%
1.1b	Total costs for governance and corporate mgmt as a percentage of total municipal costs				
Roadways					
2.1a	Operating costs for paved (hard top) roads per lane kilometre	Efficient maintenance of paved roads	\$698.32	\$692.68	\$835.64
2.1b	Total costs for paved (hard top) roads per lane kilometre				
2.2a	Operating costs for unpaved (loose top) roads per lane kilometre	Efficient maintenance of unpaved roads	\$2,408.94	\$2,072.75	\$1,920.55
2.2b	Total costs for unpaved (loose top) roads per lane kilometre				
2.3a	Operating costs for bridges & culverts per square metre of surface area	Efficient mainenance of bridges & culverts	\$4.46	\$5.13	\$6.96
2.3b	Total costs for bridges & culverts per square metre of surface area				
2.4a	Operating costs for winter control maintenance of roadways per lane kilometre	Efficiency in winter road maintenance services	\$1,811.85	\$1,879.99	\$2,245.88
2.4b	Total costs for winter control maintenance of roadways per lane kilometre				
2.5	Percentage of paved lane kilometres where the condition is rated good to very good	Provide a paved road system that has a pavement condition that meets municipal objectives	57.50%	73.60%	69.80%
2.6	Percentage of bridges & culverts where the condition is rated good to very good	Provide bridges & culverts that have a condition that meets municipal objectives	83.78%	83.24%	83.90%
2.7	Percentage of winter event responses that met or exceeded locally determined road maintenance standards	Effective winter storm event response	100.00%	100.00%	100.00%

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Solid Waste					
3.1a	Operating costs for garbage disposal per tonne	Efficient disposal of garbage	48.56	54.65	51.80
3.1b	Total costs for garbage disposal per tonne		48.67	55.06	52.09
3.2	Total number of solid waste management sites owned by municipality with a Ministry of Environment Certificate of Approval	Count of municipal owned waste management sites	6	6	6
3.3	Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipality owned solid waste management facility	Effective remediation of compliance order			
	Brooke Landfill Site		0	0	0
	Grand Bend Landfill Site		0	0	0
	Sarnia Landfill Site		0	0	0
	Sombra Landfill Site		365	88	0
	Dawn Landfill Site Moore Landfill Site		0 0	0 0	0 0
Library					
4.1a	Operating costs for library services per person	Efficient operation of libraries	46.67	44.51	\$44.02
4.1b	Total costs for library services per person		51.84	49.94	\$49.62
4.2a	Operating costs for library services per use	Efficient operation of libraries	2.46	2.14	\$2.12
4.2b	Total costs for library services per use		2.73	2.40	\$2.39
4.3	Library uses per person	Libraries serve need of residents	18.99	20.83	20.72
4.4	Electronic library uses as a percentage of total library uses	Access type to library services	29.65%	29.00%	27.80%
4.5	Non-electronic library uses as a percentage of total library uses	Access type to library services	70.35%	71.00%	72.20%

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Building & Inspection					
5.1a	Operating costs for building permits and inspection per \$1,000 construction activity	Efficient issuing of permits	3.18	2.11	\$2.04
5.1b	Total costs for building permits and inspection services per \$1,000 construction activity		3.18	2.11	\$2.04
5.2	Median number of working days to review and issue a building permit for:	Effective building permit issuance response			
	Houses (not exceeding 3 storeys/600 sq m)		2	2	2
	Small Buildings (small commercial/industrial)		2	2	2
	Large Buildings		1	1	2
	Complex Buildings		1	1	2
5.3a	Number of accepted complete applications	Effective monitoring of building permits submitted and accepted, by category.			
	Houses (not exceeding 3 storeys/600 sq m)		78	85	92
	Small Buildings (small commercial/industrial)		51	78	123
	Large Buildings		5	19	11
	Complex Buildings	0	2	1	
5.3b	Number of accepted incomplete applications	Effective monitoring of building permits submitted and not accepted as complete, by category.			
	Houses (not exceeding 3 storeys/600 sq m)		215	176	134
	Small Buildings (small commercial/industrial)		170	149	158
	Large Buildings		45	45	55
	Complex Buildings	6	4	42	

NOTES

- 1 Operating costs for municipal services include salaries, wages, benefits, materials, contracted services, rents, financial expenses, external transfers and internal allocations between service areas.
- 2 Total costs include operating costs plus interest on long term debt and amortization of tangible capital assets.
- 3 Commencing in 2009, municipalities in Ontario and Canada adopted the Canadian Institute of Chartered Accountants (CICA) Public Sector Accounting Board (PSAB) Handbook Sections 1000, 1100, 1200 and 3150. The changes include:
 - tangible capital assets are reported on the balance sheet or statement of financial position
 - amortization expenses of tangible capital assets are reported in total cost of municipal services
 - operating costs include expenses on some projects in the capital budget that were not capitalized as tangible capital assets and therefore were included in operating costs